

DEAR KEITH AND STEVE

IN ANSWER TO YOUR LETTER, WE HAVE ONLY GOOD THINGS TO SAY ABOUT OUR EXPERIENCE WITH HOT TUB HEAVEN.

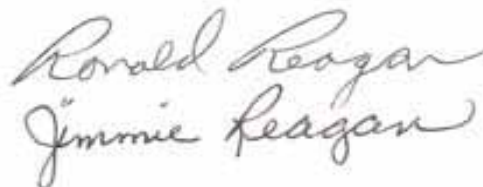
WHEN WE WENT TO LOOK FOR A HOT TUB WE NEW NOTHING AT ALL ABOUT HOT TUBS, KEITH WAS GREAT, HE NEVER PRESSURED US AT ALL, HE TOOK HIS TIME AND ANSWERED ALL OF OUR QUESTIONS AND IT WAS AWONDERFUL FEW HOURS .

WHEN WE LEFT WE NOT ONLY HAD A NEW HOT TUB BUT A NEW FRIEND.

WHEN STEVE CAME TO OUR HOME WITH THE HOT TUB, HE WAS SO HELPFUL AND STAYED WITH RON UNTIL EVERYTHING WAS RIGHT AND THE HOT TUB WAS READY TO USE (WHICH WE DID THAT NIGHT) STEVE HAS BEEN GREAT WITH THE FOLLOW UP OF OUR TUB.

STEVE AND KEITH ARE TRUE PROFESSIONALS AND WE WOULD RECOMMEND THIS COMPANY TO ANYONE LOOKING TO PURCHASE A HOT TUB.

SINCERELY YOURS
RONALD AND JIMMIE REAGAN

Handwritten signatures of Ronald Reagan and Jimmie Reagan in cursive script. The signature of Ronald Reagan is on top, and Jimmie Reagan's is below it.