

Mr. & Mrs. LaRosha Smith, Sr. 7703 Stone Wheat Ct Alexandria, VA 22315

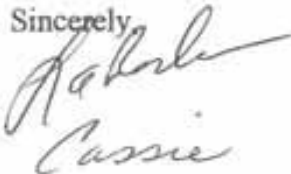
Hot Tub Heaven
Bridgewater Plaza
Smith Mountain Lake, VA 24121

Dear Keith and Steve:

We wanted to let you know how pleased we were with the hot tub we purchased and the service received in installing the tub.

Thanks for answering all of our questions and working with our construction schedule. Both of you provided excellent service and we will recommend you to all our friends and neighbors.

Sincerely

A handwritten signature in cursive script, appearing to read "Cassie".

LaRosha & Cassie Smith