

Mrs. Rebecca Mitchell
627 Stayman Road
Roanoke, VA 24019

To Whom It May Concern,

It is my pleasure to recommend Hot Tub Heaven for any hot tub needs. We purchased our hot tub in June of 2002. I wanted the hot tub installed for my husband for father's day but had waited until the last minute to order it.


Mr. Steve Norris sold me the hot tub, and knowing my wish to surprise my husband, installed it himself the next day. He did all the electrical wiring, set up and installation. We are not only thrilled with our purchase, but also with the fantastic service we continually receive. The hot tub is extremely easy to care for and we enjoy it on an almost daily basis, year round.

I have had to call for service twice (both times were my fault, not product failure), and Mr. Norris was quick to respond and always more than fair on any charges. In fact, he charged me absolutely nothing for service both times.

I often wait until the last minute to order my supplies, but Hot Tub Heaven is always quick to fill my order.

We have been delighted with the purchase of our Hot Tub from Hot Tub Heaven and equally satisfied with the customer service they provide. This is certainly one of the most satisfying purchases we have ever made.

Sincerely,



Rebecca J. Mitchell