

To whom it may concern

I never trust products or services on their face value. That is the reason that when I started doing research on hot tubs I contacted Hot Tub Heaven, which was referred from a friend. After the initial contact I did lots of research on hot tubs. I traveled out of state to look at other manufactures beside Great Lakes. My last stop was to Hot Tub Heaven. I found that Keith and Steve had a far superior product and it was backed up by knowledgeable service. It has increased my wife's quality of life and she reminds me it is something that we can do together. Thanks guys.

Chris m Williams

A handwritten signature in black ink, appearing to read "Chris m Williams". The signature is fluid and cursive, with a large initial "C" and "W".