

JOHN T. HONAKER
1144 8TH FAIRWAY LANE
HUDDLESTON, VIRGINIA 24104

Hot Tub Heaven
Bridgewater Plaza
Smith Mountain Lake, Virginia 24121

Dear Keith & Steve:

I wanted to take a moment to thank you for the great job you did during our purchase of a hot tub. My wife and I did a lot of checking and comparing before we purchased, and decided that we were getting the best hot tub at a reasonable price from Hot Tub Heaven

We really appreciated the smoothness of the delivery and set-up of the hot tub. The directions for use were explicit, and when we did have a problem, service was prompt.

Thank you for a job well done.

Sincerely yours,

A handwritten signature in cursive script that reads "John T. Honaker". The signature is written in black ink and is positioned above the printed name.

John T. Honaker